

Product Safety Recall



Wireless Door Chime with One or Two Receivers SWHOM-DC820P2 and SWHOM-DC820P



**Serial Numbers
08548 to 09075**

HOW TO IDENTIFY:

Do you have a **Swann Wireless Door Chime** that meets the following criteria?

- Does it match the photograph?
- Was it purchased between January 2015 and February 2017?
- Is the first 5 digits in the serial number between **08548** and **09075**? This recall is limited to these units only.

SAFETY ISSUE: When the back cover on the receiver is forced it may detach from the front cover allowing access to internal live parts and potentially an electric shock.

SOLD BY: Mitre10 Mega, Mitre 10, Placemakers, Hammer Hardware

WHAT TO DO:

1. STOP using the product immediately. Switch off the power to the socket and remove the receiver.
2. Check the serial number on the receiver. If within the range specified, please contact CDB for instruction on how to receive a replacement unit.
3. DO NOT return to store

CDB
0800 232 633 between 8am - 5pm Mon - Fri
Email: recall@cdb.co.nz

CDB
P O Box 100 707
NSMC, Auckland

Product Safety Recall

Customer Return Instructions



Information for consumers with a
Wireless Door Chime with One or Two Receivers
SWHOM-DC820P2 and SWHOM-DC820P

Dear Customer,

To protect yourself and others please follow the steps below.

1. **Switch off the power to power socket and remove the receiver**
2. **Fill out and sign this form**
3. **Place the receiver and this completed form in the supplied self addressed prepaid Post Bag.**
4. **Return to CDB by dropping into any Post Box**
5. **Upon receipt of the completed form and the receiver, a replacement unit will be sent to you.**



Receiver

Name:

Telephone Number

Street

Suburb:

City:

Signed: Date: